

IVORY & BOW MUSIC STUDIO WELLNESS POLICY

HEALTH & SAFETY POLICY

We care deeply about the health and well-being of our students, families, and community. Over the past few years, we've learned a lot about how to stay connected and keep learning, even when life gets a little unpredictable. Whether in person or online, we're committed to creating a safe and welcoming environment for everyone.

To help us all stay healthy, here are a few important policies we kindly ask everyone to follow.

These may be updated as health guidelines evolve.

A FEW THINGS TO KEEP IN MIND:

• Feeling under the weather? Let's go remote!

If you or anyone in your household is sick or at higher risk, please plan to have your lesson online. Remote lessons are always available—even on the same day. Just reach out to make the switch.

Important note about cancellations:

If you need to cancel a lesson due to illness, that lesson will not be rescheduled or refunded. We strongly encourage switching to a remote lesson instead, which allows us to keep things moving and stay consistent.

• Protecting vulnerable members of our community:

If you or someone in your household is immunocompromised, we recommend continuing with remote lessons for added peace of mind.

• A gentle reminder:

These policies are here to keep our community safe. Repeated or intentional disregard of these guidelines may result in dismissal from the studio, with no refund for missed lessons.

Thank you for being thoughtful and helping us keep the studio safe, respectful, and kind for everyone!